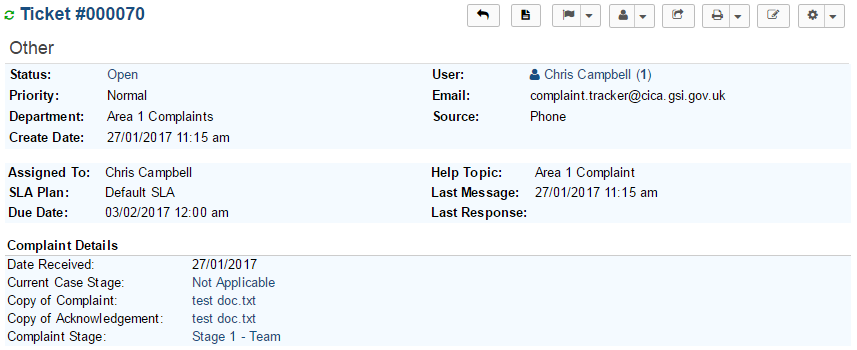
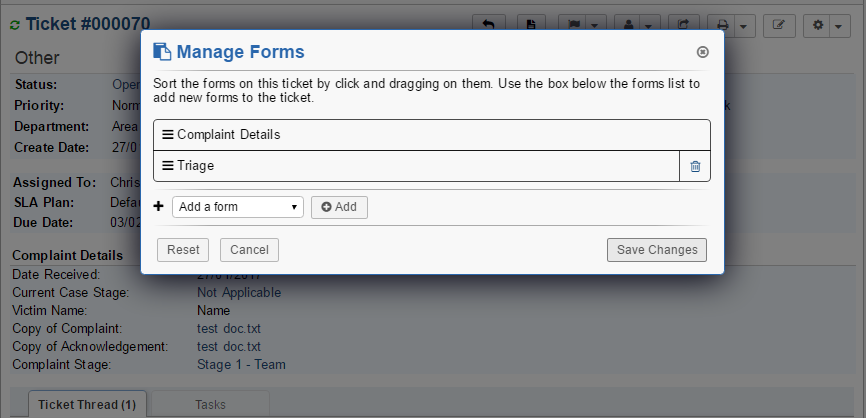
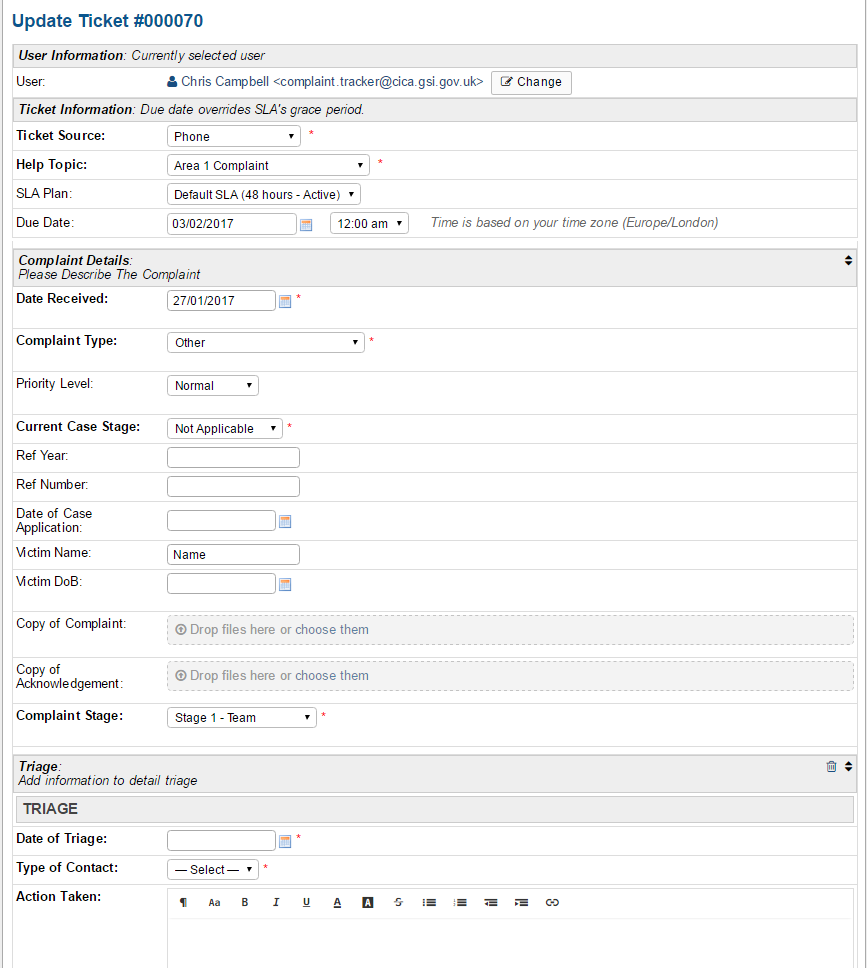
Initial creation of ticket – Documents visible as Copy of Complaint and Copy of Acknowledgment



Adding Triage form to ticket



Editing ticket to add Triage details – documents have disappeared



Ticket with document added via internal note – documents persist

