First error

**DB Error #1064**

[SELECT count(DISTINCT ticket.ticket\_id) FROM ost2\_ticket ticket LEFT JOIN ost2\_user user ON user.id = ticket.user\_id LEFT JOIN ost2\_user\_email email ON user.id = email.user\_id LEFT JOIN ost2\_department dept ON ticket.dept\_id=dept.dept\_id LEFT JOIN ost2\_form\_field f ON f.id= LEFT JOIN ost2\_form\_entry et ON et.object\_id=ticket.ticket\_id AND et.object\_type="T" AND et.form\_id=f.form\_id LEFT JOIN ost2\_form\_entry\_values at ON at.entry\_id=et.id AND at.field\_id= LEFT JOIN ost2\_status\_colors cs ON cs.status\_id=at.value\_id WHERE ( ticket.staff\_id=1 OR ticket.dept\_id IN (1, 2, 3, 4) ) AND ticket.status='open' AND isanswered=0 ] You have an error in your SQL syntax; check the manual that corresponds to your MySQL server version for the right syntax to use near 'JOIN ost2\_form\_entry et ON et.object\_id=ticket.ticket\_id AND et.object\_type="T" ' at line 1  
  
---- Backtrace ----  
#0 C:\xampp\htdocs\support\include\mysqli.php(163): osTicket->logDBError('DB Error #1064', '[SELECT count(D...')  
#1 C:\xampp\htdocs\support\include\mysqli.php(182): db\_query('SELECT count(DI...')  
#2 C:\xampp\htdocs\support\include\staff\tickets.inc.php(229): db\_count('SELECT count(DI...')  
#3 C:\xampp\htdocs\support\scp\tickets.php(638): require\_once('C:\xampp\htdocs...')  
#4 C:\xampp\htdocs\support\scp\index.php(17): require('C:\xampp\htdocs...')  
#5 {main}

**DB Error #1064**

[SELECT ticket.ticket\_id, lock\_id, `number`, ticket.dept\_id, ticket.staff\_id, ticket.team\_id , user.name , email.address as email, dept\_name , ticket.status, ticket.source, isoverdue, isanswered, ticket.created , IFNULL(at.value, "No Status") as modstatus, IFNULL(bckg\_value, "white") as bgcolor, IFNULL(fore\_value, "black") as forecolor , IFNULL(brdr\_value, "black") as bordercolor , IF(ticket.duedate IS NULL, IF(sla.id IS NULL, NULL, DATE\_ADD(ticket.created, INTERVAL sla.grace\_period HOUR)), ticket.duedate) as duedate , CAST(GREATEST(IFNULL(ticket.lastmessage, 0), IFNULL(ticket.reopened, 0), ticket.created) as datetime) as effective\_date , CONCAT\_WS(" ", staff.firstname, staff.lastname) as staff, team.name as team , IF(staff.staff\_id IS NULL, team.name, CONCAT\_WS(" ", staff.lastname, staff.firstname)) as assigned , IF(ptopic.topic\_pid IS NULL, topic.topic, CONCAT\_WS(" / ", ptopic.topic, topic.topic)) as helptopic , cdata.priority\_id, cdata.subject, pri.priority\_desc, pri.priority\_color FROM ost2\_ticket ticket LEFT JOIN ost2\_user user ON user.id = ticket.user\_id LEFT JOIN ost2\_user\_email email ON user.id = email.user\_id LEFT JOIN ost2\_department dept ON ticket.dept\_id=dept.dept\_id LEFT JOIN ost2\_form\_field f ON f.id= LEFT JOIN ost2\_form\_entry et ON et.object\_id=ticket.ticket\_id AND et.object\_type="T" AND et.form\_id=f.form\_id LEFT JOIN ost2\_form\_entry\_values at ON at.entry\_id=et.id AND at.field\_id= LEFT JOIN ost2\_status\_colors cs ON cs.status\_id=at.value\_id LEFT JOIN ost2\_ticket\_lock tlock ON (ticket.ticket\_id=tlock.ticket\_id AND tlock.expire>NOW() AND tlock.staff\_id!=1) LEFT JOIN ost2\_staff staff ON (ticket.staff\_id=staff.staff\_id) LEFT JOIN ost2\_team team ON (ticket.team\_id=team.team\_id) LEFT JOIN ost2\_sla sla ON (ticket.sla\_id=sla.id AND sla.isactive=1) LEFT JOIN ost2\_help\_topic topic ON (ticket.topic\_id=topic.topic\_id) LEFT JOIN ost2\_help\_topic ptopic ON (ptopic.topic\_id=topic.topic\_pid) LEFT JOIN ost2\_ticket\_\_cdata cdata ON (cdata.ticket\_id = ticket.ticket\_id) LEFT JOIN ost2\_ticket\_priority pri ON (pri.priority\_id = cdata.priority\_id) WHERE ( ticket.staff\_id=1 OR ticket.dept\_id IN (1, 2, 3, 4) ) AND ticket.status='open' AND isanswered=0 ORDER BY priority\_urgency ASC, effective\_date DESC, ticket.created DESC LIMIT 0, 25] You have an error in your SQL syntax; check the manual that corresponds to your MySQL server version for the right syntax to use near 'JOIN ost2\_form\_entry et ON et.object\_id=ticket.ticket\_id AND et.object\_type="T" ' at line 1  
  
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#3 C:\xampp\htdocs\support\scp\index.php(17): require('C:\xampp\htdocs...')  
#4 {main}

**DB Error #1064**

[SELECT current\_value, property FROM ost2\_status\_op d INNER JOIN ost2\_status\_properties p ON p.id=d.property\_id WHERE object\_id=] You have an error in your SQL syntax; check the manual that corresponds to your MySQL server version for the right syntax to use near '' at line 1  
  
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#0 C:\xampp\htdocs\support\include\mysqli.php(163): osTicket->logDBError('DB Error #1064', '[SELECT current...')  
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[SELECT count(DISTINCT ticket.ticket\_id) FROM ost2\_ticket ticket LEFT JOIN ost2\_user user ON user.id = ticket.user\_id LEFT JOIN ost2\_user\_email email ON user.id = email.user\_id LEFT JOIN ost2\_department dept ON ticket.dept\_id=dept.dept\_id LEFT JOIN ost2\_form\_field f ON f.id= LEFT JOIN ost2\_form\_entry et ON et.object\_id=ticket.ticket\_id AND et.object\_type="T" AND et.form\_id=f.form\_id LEFT JOIN ost2\_form\_entry\_values at ON at.entry\_id=et.id AND at.field\_id= LEFT JOIN ost2\_status\_colors cs ON cs.status\_id=at.value\_id WHERE ( ticket.staff\_id=1 OR ticket.dept\_id IN (1, 2, 3, 4) ) AND ticket.status='open' AND isanswered=0 ] You have an error in your SQL syntax; check the manual that corresponds to your MySQL server version for the right syntax to use near 'JOIN ost2\_form\_entry et ON et.object\_id=ticket.ticket\_id AND et.object\_type="T" ' at line 1  
  
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