

Server Information	
osTicket Version	v1.10 (901e5ea) — Up to date
Web Server Software	Microsoft-IIS/10.0
MySQL Version	5.6.36
PHP Version	5.6.31
PHP Extensions	
gdlib	Used for image manipulation and PDF printing
imap	Used for email fetching
xml	XML API
xml-dom	Used for HTML email processing
json	Improves performance creating and processing JSON
mbstring	Highly recommended for non western european language content
phar	Highly recommended for plugins and language packs
intl	Highly recommended for non western european language content
fileinfo	Used to detect file types for uploads
APCu	Improves overall performance
Zend Opcache	Improves overall performance
PHP Settings	
<code>cgi.fix_path_info</code>	"1" is recommended if AJAX is not working
<code>date.timezone</code>	UTC

Database Information and Usage	
Schema	allneeds (localhost)
Schema Signature	98ad7d550c26ac44340350912296e673
Space Used	2.81 MiB
Space for Attachments	0.22 MiB
Timezone	GMT Daylight Time (Interpreted as Europe/London)