| **Server Information** |
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| osTicket Version | v1.9.15 (70898b3) —  Up to date |
| Web Server Software | Apache/2.4.18 (Ubuntu) |
| MySQL Version | 5.7.17 |
| PHP Version | 5.6.30-1+deb.sury.org~xenial+1 |
| **PHP Extensions** |
| gdlib |  Used for image manipulation and PDF printing |
| imap |  Used for email fetching |
| xml |  XML API |
| xml-dom |  Used for HTML email processing |
| json |  Improves performance creating and processing JSON |
| mbstring |  Highly recommended for non western european language content |
| phar |  Highly recommended for plugins and language packs |
| fileinfo |  Used to detect file types for uploads |
| **PHP Settings** |
| cgi.fix\_pathinfo |  "1" is recommended if AJAX is not working |
| date.timezone |  Setting default timezone is highly recommended |
| **Database Information and Usage** |
| Schema | osticketdb (localhost) |
| Schema Signature | b26f29a6bb5dbb3510b057632182d138 |
| Space Used | 2.20 MiB |
| Space for Attachments | 0.18 MiB |