| **Server Information** | |
| --- | --- |
| osTicket Version | v1.9.15 (70898b3) —  Up to date |
| Web Server Software | Apache/2.4.18 (Ubuntu) |
| MySQL Version | 5.7.17 |
| PHP Version | 5.6.30-1+deb.sury.org~xenial+1 |
| **PHP Extensions** | |
| gdlib | Used for image manipulation and PDF printing |
| imap | Used for email fetching |
| xml | XML API |
| xml-dom | Used for HTML email processing |
| json | Improves performance creating and processing JSON |
| mbstring | Highly recommended for non western european language content |
| phar | Highly recommended for plugins and language packs |
| fileinfo | Used to detect file types for uploads |
| **PHP Settings** | |
| cgi.fix\_pathinfo | "1" is recommended if AJAX is not working |
| date.timezone | Setting default timezone is highly recommended |
| **Database Information and Usage** | |
| Schema | osticketdb (localhost) |
| Schema Signature | b26f29a6bb5dbb3510b057632182d138 |
| Space Used | 2.20 MiB |
| Space for Attachments | 0.18 MiB |