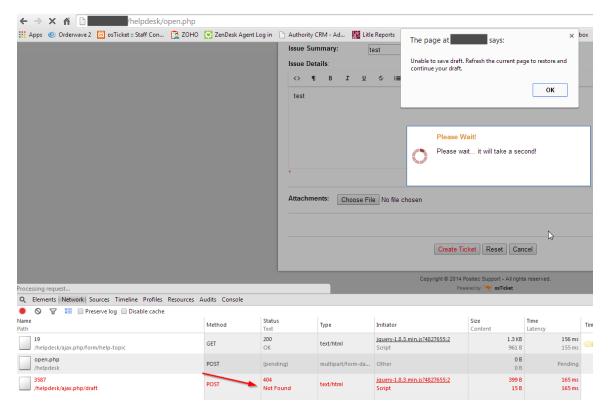
Whenever the "unable to save draft" pops up I'm seeing a 404 in the browser console:

URL	Protocol	Method	Result	Туре	Received	Taken	Initiator	Timings
/helpdesk/open.php	HTTP	POST	302	text/html	426 B	3.35 s	click	
/helpdesk/ajax.php/draft/3527	HTTP	POST	404	text/html	399 B	156 ms	XMLHttpRequest	

If I click [Create Ticket] <u>before</u> a draft is automatically saved I get the error. You see this in the console log by the open.php not being preceded by a draft:



If I let the screen save a draft before I click [Create Ticket], then we are golden and no error. You can see this in the console log by the /helpdesk/ajax.php/draft occurring before the open.php triggers:

